

## Upgrade/Downgrade Form

**Customer Code:** \_\_\_\_\_

**Customer name & Surname:** \_\_\_\_\_

**Contact number:** \_\_\_\_\_

**Email address:** \_\_\_\_\_

**Date of change** \_\_\_\_\_ / \_\_\_\_\_ / 20\_\_\_\_  
(Upgrade or Downgrade can take up to 48 hours to reflect)

**Customer Address:** \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**From** (current line speed): \_\_\_\_\_ Mbps

**To** (new line speed): \_\_\_\_\_ Mbps

**Customer Signature:** \_\_\_\_\_

**Date:** \_\_\_\_\_