

Thank you for Applying for Hosting, Email & Domain services with Skyband Communication

Skyband Hosting, Email & Domain Registration

CHECKLIST WHEN APPLYING FOR BUSINESS OR PRIVATE USE INTERNET ACCESS

For Speedy approval, please ensure that all the required documentation is returned with your application forms.

Business use company registration:

Requirements:	Yes	No
All required fields are correctly completed in full?		
All Pages are initialled in the bottom right corner?		
All Copies of Company Registration certificates are attached (CM1/CM2 CK1/CK2)?		
All Copies ID Books of all directors attached?		
Company Letterhead and copy of company profile attached?		
All proof of banking details are attached?		

Private use registration:

Requirements:	Yes	No
All required fields are correctly completed in full?		
All Pages are initialled in the bottom right corner?		
All Copies of Proof of Address is attached?		
All Copies ID Books is attached?		
All proof of banking details are attached?		

Office Use:

Client Code# _____

Ticket Number # _____

Notes: _____

NAME: _____

SIGNATURE: _____

DATE: _____

SKYBAND - HOSTING – APPLICATION FORM

Internal Office Use Only	Client Code:		Sales Rep	
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Business Details		(only complete if Skyband must invoice in your company's name)	
Company Name:			
VAT Number:			
Company Registration			
Billing E-mail Address:			
Contact Name and Numbers:	Name:	Office:	
	Cell number:		
Address of installation			

PRIVATE Use:	(all details must be provided)
Name and Surname	
ID Number	
Cell Phone Number	
WhatsApp Number	
Alternative Number	
Work Phone Number	
E-mail Address	
Current Employer	
Physical Installation Address	
Family member Name	
Family contact Number	
Date of Application	

SIGNATURE: _____



***PLEASE ONLY COMPLETE IF SKYBAND IS TO ADD YOUR ACCOUNT FOR PAYMENT BY MONTHLY DEBIT ORDER**

Client's Bank Details (all details must be provided if your payment will be via DEBT Order)						
Account Holder						
Banking Institute				Branch Code		
Branch Name & City				Account Number		
Account Type:	Savings		Cheque/Current		Transmission	

I,, hereby authorize Skyband to **DEBIT** my account, as specified, with the total amount payable on my monthly ISP account, with effect from date of installation, **on the 1st working day** every month.

I, the undersigned, accept the following conditions of this authorization:

1. Skyband may cancel the debit order should my bank details disallow a debit against my account on two consecutive occasions because of insufficient funds or any other reason.
2. **The charge, if any, levied by my bank for debit order transactions will be for my account.**
3. Should my payment be 'referred to drawer' an appropriate transaction will be levied.

SIGNATURE: _____



Skyband Communication offers different Hosting options. Each of these options are outlined below.

Skyband Domain Registration Pricing: Subject to availability.			
Type:		Per Annum	Mark X
CITY DOMAINS: ✓ DNS management ✓ Billing: Annually	_____ . capetown	R 399	
	_____ . durban	R 399	
	_____ . joburg	R 399	
LOCAL DOMAINS: ✓ DNS management ✓ Billing: Annually	_____ . co . za	R 160	
	_____ . org . za	R 160	
OTHER DOMAINS: ✓ DNS management ✓ Billing: Annually	_____ . com	R 399	
	_____ . biz	R 399	
	_____ . co	R 399	
	_____ . org	R 399	
	_____ . info	R 399	
	_____ . mobi	R 399	
	_____ . net	R 399	

Linux web-hosting solutions Pricing: Free Domain Subject to availability.			
Type:		Per Month	Mark X
Linux Hosting Starter: ✓ Monthly traffic allowance - unlimited ✓ No set-up fee ✓ Storage - 3GB ✓ Email accounts - 100 ✓ Anti-spam for emails ✓ MySQL / MS SQL database: 5 ✓ Free .co.za domain ✓ Control panel - cPanel	_____ . co . za	R 75	
Linux Hosting Enhanced: ✓ Monthly traffic allowance - unlimited ✓ No set-up fee ✓ Storage - 3GB ✓ Email accounts - 100 ✓ Anti-spam for emails ✓ MySQL / MS SQL database: 5 ✓ Free .co.za domain ✓ Control panel - cPanel	_____ . co . za	R 150	
Linux Hosting Premium: ✓ Monthly traffic allowance - unlimited ✓ No set-up fee ✓ Storage - 3GB ✓ Email accounts - 100 ✓ Anti-spam for emails ✓ MySQL / MS SQL database: 5 ✓ Free .co.za domain ✓ Control panel - cPanel	_____ . co . za	R199	

If the service is terminated, 1 full calendar month is required **before cancelation will be actioned**. These amounts will be recovered via invoicing in the month following the cancellation of the respective service(s).

* PLEASE NOTE - Prices are subject to change without notification.

SIGNATURE: _____



Skyband Communications Hosting

Linux web-hosting solutions

Host your website on Windows with us and you'll have excellent data centre and network technology at your disposal. We'll deploy the technology you need to build a website that will make you glow with pride. We'll get your website up and keep it up with around-the-clock monitoring and reporting to ensure your customers can find you on the web.

Here's why our website-hosting services are top-notch:

RELIABLE INFRASTRUCTURE

Your website is hosted in a world-class data centre on a world-class network.

24/7 MONITORING AND MAINTENANCE

Hosting services are monitored around the clock with immediate response on faults.

SCALABILITY AND FLEXIBILITY

Choices in package sizes cater to a range of business needs. You can also upgrade your product at any time.

A SECURE WEBSITE

We protect all our clients' web real estate with cutting-edge, anti-intrusion solutions.

ABUNDANT RESOURCES

Whether you need a powerful, interactive website and e-commerce shop or if you're just launching your first blog – if you need it, we can host it.

General Notice

Thank you for reading Skyband Communications Acceptable Use Policy (AUP). By accessing our website, or contracting with us for service, you agree, without limitation of qualification, to be bound to this policy and the Terms and Conditions it contains, as well as any other additional terms, conditions, rules or policies which are displayed to you in connection with this service/website.

The purpose of this AUP is to comply with the relevant laws of the Republic of South Africa; to specify to customers and users of our service/website what activities and online behaviour is considered an unacceptable use of the service/website; to protect the integrity of our network and to detail the consequences that may flow from undertaking such prohibited action.

This document contains numerous legal obligations, which you are presumed to be familiar with. As such, we urge you to read this document thoroughly and direct any enquiries to our client services department at 051 403 7100.

Skyband Communication respects the rights of our clients and users of our services to freedom of speech and express; access to information; privacy; human dignity; religion, belief and opinion in accordance with our constitution. We pledge not to interfere with any of those rights unless deemed to do so by law; unless those rights are exercised for unlawful purposes; or unless the exercise of those rights threatens to cause harm to another person or affect the integrity of Skyband Communications network.

Unlawful Use

Skyband Communication services/website is only to be used for lawful purposes and undertakings. We prohibit any use of our website/network including the transmission, storage and distribution of any material or content using Skyband Communications network that transgresses any law or regulation of the Republic of South Africa.

This includes:

1. Any violation of local and international laws forbidding child pornography; profanity; discrimination (including racial, gender or religious slander) and hate speech; or speech designed to provoke violence or hatred; or probability to cause bodily harm.
2. Any violation of the individual's right to privacy, including any effort to gather personal information of 3rd parties without their permission
3. Any transgression of Intellectual Property laws including materials protected by local and international copyright, trademarks and trade formulas. Moreover, Skyband Communications cannot be held liable if you make any illegal use of any multimedia content accessed via the search facility provided by Skyband Communications network, or otherwise available through access to our network, irrespective for commercial or non-commercial purposes.
4. Any violation of the individual's right to privacy, including any effort to gather personal information of 3rd parties without their permission. Any activity designed to defame, maltreat, stalk, badger or physically threaten any person in the Republic of South Africa or beyond its borders; including any attempt to link to, post, transmit or otherwise disseminate any inappropriate or slanderous material
5. Any violation of the foreign exchange control laws of the Republic of South Africa.
6. Any fraudulent activity whatsoever, including suspicious financial practises, such as pyramid schemes; the impersonation of another member without their approval and permission; or any attempt to enter into a transaction with Skyband Communications on behalf of another member without their consent.
7. Failing to acknowledge a request by a recipient of unsolicited mail to be withdrawn from any mailing or direct marketing list and continuing to dispatch unsolicited mail following such a request for removal. Where any user lives outside the Republic of South Africa, permanently or only temporarily, such user will be subject to the laws of the country in which they are currently residing and which apply. On

presentation of a legal order to do so, or under responsibility through an order for mutual foreign legal support, Skyband Communication will assist foreign law enforcement offices (LEA) in the investigation and indictment of an offence committed using Skyband Communications' resources, including the provisioning of all personal identifiable data.

8. Any undertaking that arises in the sale, transmission or dissemination of pirated or prohibited software.

9. SUSPENSION

9.1. The supplier may suspend the customer's use of the services in the event that –

- 9.1.1. Any modification, maintenance or remedial work is required to be undertaken pertaining to the services;
and/or
- 9.1.2. the customer fails to perform any of its obligations or breaches any term/s of this agreement, by which the services will be suspended by the 7th day of the month;
- 9.1.3. The customer at any time exceeds the credit limit which the supplier, in its absolute discretion, shall set and notify the customer of from time to time.

9.2. The supplier may require the customer to effect payment of any applicable reconnection charges pursuant to the restoration if the services suspended in the circumstances contemplated in clauses

9.3.

****The customer remains liable for the applicable charges payable by it in terms of this agreement during any period of suspension in the circumstances contemplated in clauses 9.1.**

**Signature: _____



10. DEFAULT

10.1. Where otherwise provided for in the proposal or elsewhere herein, should either party ("the defaulting party") –

- 10.1.1. Fail to pay any amount payable under this agreement within 7 days after receipt of written demand requiring such payment;
- 10.1.2. commit a breach of any provision (other than a payment obligation) of this agreement and, if such breach is capable of remedy, fail to remedy such breach within 7 days after receipt of written demand from the other party requiring it to do so;
- 10.1.3. becomes the subject of business rescue proceedings, is placed under liquidation, judicial management or any similar disability, whether provisionally or finally and whether voluntarily or compulsorily;
- 10.1.4. commit any act which if committed by a natural person would constitute an act of insolvency or become insolvent;
- 10.1.5. Compromise or attempt to compromise generally with any of its creditors;
- 10.1.6. have a final judgment taken against it which is not satisfied within 30 days after the granting of such judgment, then the other party ("the aggrieved party") shall be entitled, without prejudice to any of its other rights under this agreement and/or in law and by giving written notice, to immediately cancel this agreement and immediately retake possession to any installed equipment at the customer's current address or to claim immediate specific performance of all of the defaulting party's obligations whether or not due for performance, in either event without prejudice to the aggrieved party's right to claim damages. **Furthermore, and without prejudice to the supplier's rights pursuant to the foregoing, should the supplier have suffered any damages as a result of interconnect bypass, the supplier shall be entitled to recover from the customer an amount equal to the interconnect rate applicable to the supplier plus 10% thereof.**
- 10.1.7. The customer will also be liable for payment of R 120.00 for any written demand addressed to the customer.

11. OBLIGATIONS ON TERMINATION AND/OR SUSPENSION

11.1. The customer is liable for any obligation accrued at the date of termination or suspension of the services, including the payment of any costs or charges that may arise

in connection with such termination (including, without limitation, for the cancellation fees) or suspension, and the payment of all outstanding fees for the use of the services prior to said termination or suspension.

11.2. The payment obligations of the customer in terms of this agreement are not suspended, stayed, delayed or otherwise affected by any suspension of access to the services where such suspension arises from the customer's failure to comply with, or violation of, the terms and conditions of this agreement or any law or legal obligation of the customer.

11.3. The supplier shall be entitled to immediately deactivate the service on the date of termination or cancellation and further, has no obligation to the customer after any termination or cancellation of this agreement.

11.4. Please note that the All Fibre equipment remains the property of Openserve and if removed will be charged accordingly.

****Signature:** _____ **X**

Our full terms and conditions can be viewed our website www.skyband.co.za

Signed at _____ on this _____ day of _____ (YEAR) 20_____.

Witness:

_____ **X**

Customer